




# UTKARSH PARHATE


## SENIOR POS QUALITY ASSURANCE ANALYST

### CONTACT

 604-313-7091

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 [Web Profile](#)

 1803-1310 Richards St, Vancouver, BC

### SKILLS

Testing Banking and Payments Applications

QA/Automation Engineer

Credit Cards and Online Payments

Technical Design and Documentation

### EDUCATION

**Bachelor of Engineering**

**YCCE**

2006-2010

**Rhetoric: The Art of Writing**

**HarvardX**

Issued May 9, 2021

A course of study offered by HarvardX, an online learning initiative of Harvard University.

Valid Certificate ID  
[22b1338db3624e99b159665934d0da3e](#)

### LANGUAGES

English 

Hindi 

Marathi 

### PROFILE

My area of expertise lies in the testing of XML messages, the verification of backend logs, and the validation of various transaction types supported by Point of Sale (POS) devices. This work encompasses the establishment of optimal testing methodologies, the development of test strategy documents, and the implementation of best practices within a specific project.

I prioritize understanding client expectations and proactively strive to achieve project objectives within stringent timelines, ensuring that requirements are prioritized effectively. Additionally, I am responsible for preparing test and effort estimations, project dashboards, weekly reports, status updates, and monthly management reports.

### WORK EXPERIENCE

#### Lead QA/Automation Engineer (Senior Consultant)

Capgemini Solutions Canada Inc.

Jan 2022 - Present

- Work on developing and debugging automation test cases for Deployed Apps automation testing
- Perform detailed analysis of user stories relevant to real-time payment processing products in Global Payments
- Identify test scenarios and create detailed test cases conforming to acceptance criteria
- Understand the impact of application functionality changes and define the scope of regression testing for the release
- Understand the impact of application functionality changes and define the scope of regression testing for the release
- Certify Fiserv t3 cert EMV compliance for P400 and MX-915 devices
- Develop new automation step definition methods in Java
- Troubleshoot technical issues and fix coding bugs

#### Lead QA - EMV Chip and Pin (Consultant)

Capgemini Solutions Canada Inc.

Jan 2019 - Dec 2021

- Develop new automation step definition methods in Java, troubleshoot technical issues and fix coding bugs
- Perform detailed analysis of user stories relevant to real-time payment processing products in Global Payments
- Identify test scenarios and create detailed test cases conforming to acceptance criteria
- Understand the impact of application functionality changes and define the scope of regression testing for the release
- Apply strong analytical skills and attention to identify patterns, trends, and outliers in data sets, improving data quality and system reliability.
- Collaborate and work closely with cross-functional teams, including developers, QA engineers, and business stakeholders, to ensure alignment on testing strategies and deliverables.

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## RECOGNITIONS

- Certificate of Appreciation awarded for excellence in AAFES cards Project- June 2011
- Going Extra Mile (Gem) Award in recognition for GAA release in Global Payments project – December 2012
- Six Sigma White Belt Certificate of achievement – February 2013
- Intermediate Certificate in Software testing – August 2013
- ISTQB – ISEB Certified Tester Foundation Level (CTFL) – August 2013
- FSGBU Excellence and Innovation Award for Global Payments Co Sourcing, Testing Practices – Jan 2015.
- Capgemini 2017 Q1 Award [NB & E – UK & US Region]

## TRAININGS AND SEMINARS

- Conducted training for VisionPlus Module CTA for a fresher's batch at Capgemini Philippines
- Completed Embark Leadership Trainings such as Managing Global Teams and Conflict Management
- Completed Leadership trainings - Managing priorities, making decisions, Developing and Coaching
- Training and webinar sessions conducted for EMV implementation and certification testing
- Trained as Payment Card Industry Professional (PCIP), which is an entry-level qualification in payment security

## WORK EXPERIENCE

### QA Onsite Coordinator (Consultant)

Capgemini America Inc.

Aug 2014 - Dec 2018

- Co-ordinate with offshore team members, articulate core requirements together and manage task distribution
- Work on Jenkins automation scripts for running regression testing on a nightly basis
- Co-ordinate with Development teams to plan the requirements under test and estimate the ETA for completion
- Implement new strategies to fast-forward the process of testing the defects
- Defect management and prioritization of critical defects released to QA team
- Host daily calls to communicate the plan to the whole team and update SIT plan
- Ensure payment status files are generated/validated on a regular basis for each of the SIT cycles
- Coordinate with multiple teams across locations in APAC (Mumbai, Hyderabad, Hong Kong)
- Accomplish a complete SIT cycle flow, which requires overnight coordination
- Co-ordinate with functional teams to understand the cashflow process and edit the SIT plan

### Business Quality Assurance Analyst

Capgemini Philippines

Jul 2011 - June 2014

- Worked closely with client team for project initiation and requirement gathering/analysis as a Business Quality Assurance analyst
- Test structuring for My Merchant Info (MMI) merchant reporting application
- Delivering release estimations and preparing release schedules based on the Capgemini Standard estimation model
- Preparation of Test Strategy document and application understanding document
- Review functional documents and analyze functional gaps for merchant reporting across US, Canada, APAC and EMEA
- Specialized in QA for all the production deployment and patching calls
- Execute/debug automation scripts using Capgemini in-house CAFÉ Automation Framework with Selenium

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## SENIOR POS QUALITY ASSURANCE ANALYST

### PROGRAMMING LANGUAGES

Borland C++  
C#  
Java

### APPLICATIONS

SQL  
Unix  
Linux  
Bamboo  
Bit Bucket  
Confluence  
IntelliJ IDE  
Postman

### PLATFORMS AND TOOLS

BDD Automation Framework  
UL Collis Brand Test Tool  
Global Self-Test Platform  
Chip Integration Tool  
ICC Solutions FISERV EMV kit

### TOTAL WORK EXPERIENCE

- 15 Years
- Completed on June 17<sup>th</sup>, 2025

### Test Analyst

Capgemini India

June 2010 - Jun 2011

- Interacting with clients for requirement gathering, release planning, test scenario preparation and execution for release-based enhancements in the VisionPlus platform.
- Functional testing for credit card functionalities through VisionPlus modules
- Defect logging and tracking using HP Quality Center Test Management
- Worked closely with the onsite counterpart on the various deliverables
- Issue log preparation to highlight risk factors associated to the application
- Responsible for providing training to new associates in the team

### Certifications

- Robotic Process Automation (RPA) Specialist Certification
- ISTQB-ISEB Certified Tester Foundation level (CTFL)
- Intermediate Certificate in Software testing
- Six Sigma White Belt Certified by Aveta Business institute
- Acquirer Domain Certification awarded by Capgemini
- Banking and Finance certification awarded by Capgemini